Nandini Srivastava

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WORK EXPERIENCE

Sprout Social April 2024 - Present

Social media management software

Senior Account Executive, Mid-Market

- Managed and expanded the business pipeline through regular prospecting into a book of business.
- Built customer relationships by educating customers about digital marketing trends to strengthen alignment with Sprout Social's products.
- Acquired business by delivering data-driven presentations, showcasing the benefits of Sprout Social's comprehensive product suite compared to competitors.

Salesforce September 2021 - March 2024

Industry-leading CRM Software

Account Executive - Marketing Cloud & (AI) Data Cloud, Financial Services

- Achieved 100% pipeline generation participation quota in 2023 through consistent prospecting efforts.
- Generated over USD 300,000 in revenue for the Marketing Cloud business by educating customers about the value of Salesforce's digital marketing capabilities.
- Ranked within the top 4 out of 20 sellers in the first half of 2023 by spearheading sales cycles with a focus on developing long-term relationships with customers and assisting them in achieving their goals.
- Collaborated with Solution Engineers, Customer Success Managers, and Support Representatives to expand opportunity size by 20%.

Kira Systems January 2020 - August 2021

Fastest-growing AI legal technology provider since 2014 and was acquired by Litera in 2021

Account Executive, Mid-market law firms

- Drove market expansion and client acquisition by delivering tailored AI technology solutions with an emphasis on cloud deployment strategies, significantly increasing cloud service adoption among mid-market law firms.
- Expanded the Northeast and Midwest territories in North America by acquiring seven new clients within 12 months, surpassing the average of three clients signed by peers.
- Established the largest pipeline on the team, totaling USD 455,000, by strategically cultivating relationships with C-level prospects at mid-market law firms and companies, outpacing the average pipeline size of peers.

Kira Systems July 2019 - December 2020

Team Lead, Business Development

- Recruited and successfully onboarded five new Business Development Representatives.
- Formulated a comprehensive onboarding plan centered on augmenting product knowledge and basic sales skills, guaranteeing the generation of high-quality leads from key accounts.
- Provided coaching to my team through cold calling and messaging workshops, resulting in an average quota attainment of 90% quarter over quarter by the team.

Kira Systems August 2017 - June 2019

Business Development Representative

- Qualified and helped close USD 500,000 of revenue from the top 50% of the largest law firms (by revenue) in the United States by developing relationships with key senior partners.
- Exceeded Sales Qualified Lead (SQL) quota by 180% Quarter over Quarter by surpassing KPIs for calls and emails by 50%, and strategically focusing on executive engagement.
- Trained an Artificial Intelligence model by providing the algorithm examples of legal clauses, helping explain the benefits of a technical solution to non-technical users like lawyers.

EDUCATION

McGill University | Bachelor of Arts (2014-2017)

CERTIFICATIONS & TECHNOLOGY PROFICIENCY

- Experience using Salesforce, Hubspot, Gong, Outreach, Hootsuite, Google Ads, ZoomInfo, LinkedIn Sales Navigator
- Certifications: Google Ads Display Certification, Google Ads Search Certification, Google Analytics for Beginners